ASPR’s Technical Resources, Assistance Center, and Information Exchange (TRACIE)

ASPR’s Technical Resources, Assistance Center, and Information Exchange (TRACIE) is a healthcare emergency preparedness information gateway that was created to meet the information and technical assistance needs of regional ASPR staff, state and local public health and healthcare preparedness grantees, healthcare coalitions, healthcare entities, healthcare providers, emergency managers, public health practitioners, and others working in disaster medicine, healthcare system preparedness, and public health emergency preparedness. Each domain of ASPR TRACIE (TR, AC, and IE) provides users with unique support:

**Technical Resources (TR):** A self-service collection of disaster medical, healthcare, and public health preparedness materials, searchable by keywords and functional areas, grouped into two main components: the Resource Library and Topic Collections.

**Assistance Center (AC):** Provides personalized support and responses to requests for information and training and technical assistance (TTA). A summary of select TTA requests can be found here and the full redacted versions are available on the IE. The AC is accessible by toll-free number, email, or web form.

**Information Exchange (IE):** A user-restricted area that allows for open peer-to-peer discussion in near-real time about pending and actual health threats, and allows users to share plans and other materials and discuss promising practices. Access to the IE is restricted to those involved in healthcare system preparedness only and user registrations will be validated prior to approval.

ASPR TRACIE will fill gaps in healthcare system preparedness capabilities by providing timely, innovative ways to share information and promising practices during planning efforts. In the dynamic environment of a disaster, ASPR TRACIE will leverage resources to better integrate support and will serve as a force multiplier by improving information sharing and minimizing duplication of effort. For more information, see the [ASPR TRACIE Fact Sheet](https://www.asprtracie.hhs.gov/factsheet).

**Contact Us:**

- **Website:** [ASPRtracie.hhs.gov](https://www.asprtracie.hhs.gov)
- **Phone:** 844-5-TRACIE (844-587-2243), Monday through Friday, 9 a.m. to 5 p.m. (Eastern time), excluding federal holidays
- **Email:** askasprtracie@hhs.gov

**LAST UPDATED:** May 10, 2016